



HEATING OIL PROTECTION PLAN



	Gold Plan	Silver Plan	Bronze Plan
Annual Precision Tune Up	X	X	X
Ultrasonic Tank Inspection	X	X	\$64.95 (plus tax)
Emergency Service <i>during normal business hours</i>	Covered 100%	Covered 50%	Covered 20%
Parts Coverage*	Covered 100%	You Pay 50%	You Pay 80%
Labor Coverage	Covered 100%	50% Discount	20% Discount
Cost	\$459.95 (plus tax)	\$369.95 (plus tax)	\$244.95 (plus tax)

*Parts coverage only applies to parts included in Quinoco's Choice Parts List

Annual Precision Tune Up**:

Save money by reducing the amount of fuel you use and diagnose problems before they become expensive repairs.

- Test and regulate all burner/safety controls
- Clean or replace fuel oil strainers and replace nozzle
- Check and adjust ignition system
- Vacuum furnace/boiler and smoke pipe to chimney
- Check and lubricate motors
- Replace oil filter cartridge
- Inspect combustion chamber
- Adjust heating unit to maximum efficiency
- Perform an efficiency combustion test

**All tune ups must be scheduled between 03/01 - 11/30

Hot Water Heater Coverage

Add protection for your oil-fired or indirect water heater to your Heating Oil Protection Plan and receive:

- Annual Precision Tune Up
- Parts & labor coverage equal to the coverage provided in your selected Heating Oil Protection Plan

\$154.95

Ultrasonic Tank Inspection

Performed annually during your tune up, this inspection tracks the integrity of your oil tank so you can be proactive and help avoid costly remediation expenses.

- EPA approved ultrasonic testing detects tank wall thickness and corrosion
- Inspect common tank components: legs, seams, fill and vent pipes, oil lines & vent whistle
- Receive a credit towards a tank replacement performed by Quinoco: \$1,500 for qualifying tanks

GENERAL CONDITIONS & EXCLUSIONS

1. Labor and Parts coverage is for service appointments during business hours (M-F, 8am - 4:30pm) and for emergency 'no heat' calls. Non-emergency, after hours and holiday appointments will be subject to standard after hour rates.
2. Plans only cover system components specified under Quinoco's Choice Parts List.
3. Work performed on non-covered parts will be billed at prevailing repair rates.
4. This Plan does not cover the repair or replacement of obsolete parts that are not available from regular supply sources.
5. This Plan does not cover frozen oil lines, gelled oil tanks, or water and sludge in the tanks.
6. Quinoco is not responsible for the discovery or removal of asbestos or other hazardous materials.
7. It is the homeowner's responsibility to contact Quinoco at the time they receive or renew their contract to set up the tune up appointment. Quinoco will not credit or prorate any tune up not conducted during the plan term.
8. Plans are for residential heating systems only.
9. Anti-freeze is a deterrent to prevent heating pipes from freezing, but is not a guaranteed preventative measure. There is no protection plan coverage to replace or replenish antifreeze in the system, nor the repairs of damage to the heating system, pipes, baseboards, radiators, or hydro coils.
10. Plans do not cover parts or labor required as a result of Acts of God, fire damage, flooding, damage due to frozen pipes or water, fuel run-outs, failure to check water level of boiler, low water cut off, power failure, and flushing of the system. Quinoco will not be liable for damages that occur from lack of heat due to negligence by the owner or owner's agent from not properly checking an occupied or unoccupied property.
11. There shall be no liability for any reason on the part of Quinoco for work done by another party, unless such party is authorized in writing by Quinoco to perform such work.
12. Quinoco reserves the right to modify Plans as to price or other terms and conditions effective on the anniversary date. The length of this Plan is one year and will automatically be renewed at that time unless we are notified of cancellation in writing 30 days prior.
13. Quinoco reserves the right to inspect the heating system for eligibility prior to issuing or renewing the Plan. Quinoco may void this Plan at any time due to age, location, or overall condition of the heating system.
14. Quinoco will not be liable for any delay or failure to provide service due to conditions beyond its control such as Acts of God; labor disturbances or strikes; unavailability of mechanics or parts; failure or interruption of electricity; inaccessibility of the heating system; severe weather conditions; or government laws or regulations.
15. The homeowner must provide safe and sanitary work areas to Quinoco employees.

Quinoco's Choice Parts List

- Aquastat
- Blower Motor (Furnace, Non-ECM Only)
- Burner Coupling
- Burner Fan
- Burner Motor
- Burner Nozzle, Strainer & Valve
- Cad Cell Control & Eye
- Circulator Complete (1 per year)
- Electrodes
- Emergency Switch
- Expansion Tank (#30 only)
- Fire Safety Switch
- Fuel Unit/Oil Pump
- High Vent (1 vent per year)
- Ignition Transformers
- Oil Filter
- Steam Pressuretrol
- Switching Relay (1 zone)
- Thermostat (non-programmable, 1 per year) (Conventional Heating Only)

ULTRASONIC TANK INSPECTION

1. The oil tank must qualify for coverage as defined by The TankSure Program.
2. Quinoco will pay up to \$1,500 toward the replacement of the tank when necessary, as defined and performed by Quinoco. For plans including the Ultrasonic oil tank inspection, Quinoco will pay up to \$1500.00 should a leak occur in a qualifying tank. Leaks must be due to internal corrosion or manufacturer's defect. Accidental damage is not covered by this Plan. The Ultrasonic Tank Inspection warranty does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure, even if the tank has been tested and qualified ultrasonically and is participating in the annual testing program.
3. Removal of sludge and/or water from the oil tank and any subsequent repairs to the heating system is the responsibility of the undersigned.
4. Accidental damage is not covered by this Plan.
5. The Plan does not cover environmental cleanup, property damage, waste disposal services, or other damage(s) or loss(es) caused by a tank leak or system failure, regardless of qualification status.
6. Tank testing must occur during Ultrasonic Tank Inspection to avoid additional labor charge.